



AP16 Rec'd FEB 7 2009 31 DEC 2008

Fct/HFW

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

Confirmation No.: 3196

Georg MAYER et al.

Group Art Unit: 4154

Application No.: 10/581,207

Examiner: Timothy X. Pham

Filed: November 9, 2006

Attorney Dkt. No.: 059643.00690

For: A METHOD FOR HANDLING SERVICE FAILURES

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

December 31, 2008

Sir:

Transmitted herewith is an Amendment in the above-identified application.

- Small entity status of this application under 37 CFR 1.9 and 1.27 has been established by a statement previously submitted.
- Applicant qualifies for small entity status.
- No additional fee is required.

The fee has been calculated as shown below:

					SMALL ENTITY		OTHER THAN A SMALL ENTITY	
(Col. 1)	CLAIMS REMAINING AFTER AMENDMENT	(Col. 2)	HIGHEST NO. PREVIOUSLY PAID FOR	(Col. 3)	RATE	ADDIT. FEE	RATE	ADDIT. FEE
TOTAL	34	MINUS	36	0	X26=		or	X52=
INDEP.	12	MINUS	10	2	X110=		or	X220= 440
<input type="checkbox"/> FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM					+195=		or	+390=
					TOTAL		or	440

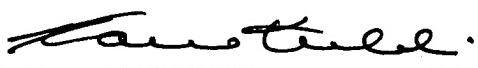
01/02/2009 EFLORES 00000066 10581207

01 FC:1614

440.00 OP

- Enclosed is a check in the amount of Four Hundred Forty Dollars (\$440.00). Except as otherwise noted herein, the Commissioner is hereby authorized to charge payment of any other fees that may be required to complete this filing, or to credit any overpayment, to Counsel's Deposit Account No. 50-2222.
- The Commissioner is hereby authorized to charge payment for the following fees associated with this communication or credit any overpayment to Counsel's Deposit Account No. 50-2222. A duplicate copy is enclosed.
- Any filing fees required under 37 CFR 1.16.

Respectfully submitted,



Kamran Emdadi
Registration No. 58,823

Customer Number 32294

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KE:sjm:sew

Enclosures: Amendment
Check No. 20204



PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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RESPONSE UNDER 37 CFR § 1.111

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

December 31, 2008

Sir:

In response to the Office Action dated October 1, 2008, please amend the above-identified application as set forth below.

Amendments to the claims are submitted beginning on page 2.

Remarks are submitted beginning on page 15.